

# We appreciate your patronage of this AAA Approved Auto Repair Facility. Remember - Your satisfaction is guaranteed!



**Approved  
Auto Repair**

## FACILITY SERVICE EVALUATION

It's important to let us know how you feel about the service you received. Would you please take a minute to check the boxes below, detach card and drop in a mailbox? Postage is **FREE!** Thank you for your help. *(Check only one box per question)*

1. How would you rate this facility overall?     EXCELLENT     GOOD     FAIR     POOR
- |  | YES                   | NO                    |
|--|-----------------------|-----------------------|
| 2. Was the estimate for work to be done adhered to or if additional work was required, were you consulted? ..... | <input type="radio"/> | <input type="radio"/> |
| 3. Was the repair work done to your satisfaction? .....  | <input type="radio"/> | <input type="radio"/> |
| 4. Were the personnel knowledgeable, courteous and efficient? .....  | <input type="radio"/> | <input type="radio"/> |
| 5. Was the car ready when promised? .....  | <input type="radio"/> | <input type="radio"/> |
| 6. Would you return to this facility in the future? .....  | <input type="radio"/> | <input type="radio"/> |
| 7. If any of the above are negative, would you like to be contacted by our <b>AAA</b> staff? .....               | <input type="radio"/> | <input type="radio"/> |
| 8. Are you a member of <b>AAA</b> ? .....  | <input type="radio"/> | <input type="radio"/> |

**For more information about AAA and this facility, go to [www.AAA.com](http://www.AAA.com)**

Name of Repair Facility		Repair Order No.
Your Name		Membership No.
Home Phone	Work Phone	
Comments:		