



Date of Service: _____

Customer Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Phone or email: _____

Contact us at: acconline.com 7730252

How are we doing?

At American Car Care Centers, our number one goal is customer satisfaction. Please take a minute to complete and return the survey below so we can better serve you on your next visit. *Thank you for your business!*

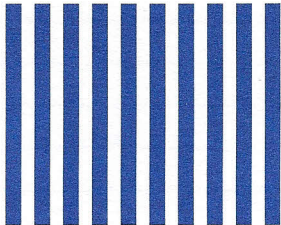
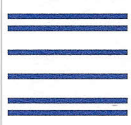
	Yes	Somewhat	No
Were you greeted and waited on promptly?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were you treated courteously?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the waiting area neat and clean?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was the service or installation completed to your satisfaction?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was your vehicle serviced in a timely manner?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did the Sales Consultant clearly describe the tires or maintenance recommended?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were you pleased with the condition of your vehicle when it was returned?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was your overall experience a good one?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Would you recommend us to family and friends?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Will you return again for service?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were you thanked for your business?.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: _____

Sales Consultant: _____

Service Technician: _____

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 247 RALEIGH, NC

POSTAGE WILL BE PAID BY ADDRESSEE

ACCC CUSTOMER SERVICE
#355
6325 FALLS OF NEUSE RD, SUITE 9
RALEIGH, NC 27690-5525

